Integration & Practice

ICAT: Integrating Communications, Assessment, and Tactics
Integration and Practice

Critical Decision-Making Model

- Collect Information
- Assess Situation, Threats, and Risks
- Proportionality
- Values
- Ethics
- Sanctity of Life
- Identify Options and Determine Best Course of Action
- Consider Police Powers and Agency Policy
- Act, Review, and Re-Assess
Critical Decision-Making Model

Benefits

- Better and safer decisions up front
- Better explanation of those decisions after the fact
Key Takeaways

- Recognizing someone in crisis helps shape your response
- Your role is not to diagnose and treat – it’s to understand and begin to defuse
- Bring balance to the Emotional-Rational Thinking Scale
- Stabilizing/safely maintaining the scene until specialists arrive is a victory
Tactical Communications

Key Takeaways

- Active listening
  - 80-20 rule
  - Listen to understand, not respond
  - Demonstrate you are listening
  - Show empathy and respect
Tactical Communications

Key Takeaways

- Non-verbal communications
  - Body language
  - Eye contact
  - Open-handed gestures
  - Tone of voice
Tactical Communications

Key Takeaways

- Verbal communications
  - Team concept
  - Clear, single questions COMMANDS
  - Ask open-ended questions
  - Provide options
- Emotional Contagion
Operational Safety Tactics

Key Takeaways

- **Pre-response**
  - Collect information
  - Slow down ("tactical pause")
  - Develop a working strategy
  - Prepare and manage yourself
Operational Safety Tactics

Key Takeaways

- Response
  - Teamwork
  - Distance + Cover = Time
  - Tactical positioning/repositioning
  - Put yourself in a winnable situation
Integration and Practice

Operational Safety Tactics

Key Takeaways

- Post-Response
  - After-Action Reviews
  - Not grading past success or failure
  - Improving future performance
Shenandoah County, VA
Man-with-a-Knife Incident:
Dec. 14, 2015
Thoughts?
Questions?
Observations?