

# Help Shape Your Community

The City is dedicated to continually improving our services to the community and responding to your needs. This annual survey is designed to gather your feedback and comments. Thank you for taking the time to print it out and spend 5 minutes completing the survey to let us know how you feel. When you have finished, place it in an envelope and mail to City of Monterey, City Manager's Office, City Hall, Monterey, CA 93940; or fax it to 646-3793. We appreciate your responding by October 30, 1999.

## CITY WEB SITE

Do you have access to the Internet at:

- home
- work
- school
- no

Have you visited the City's Web site? [www.monterey.org](http://www.monterey.org)

- No
- Yes

If yes, what sections have you seen?

- |  |   |
|--|---|
| <input type="radio"/> City Parks           | <input type="radio"/> Public Library          |
| <input type="radio"/> Conference Center    | <input type="radio"/> Public Works            |
| <input type="radio"/> Economic Development | <input type="radio"/> Recreation and Services |
| <input type="radio"/> Fire Department      | <input type="radio"/> Smart Parking           |
| <input type="radio"/> Harbor and Marina    | <input type="radio"/> Stormwater Management   |
| <input type="radio"/> Police Department    | <input type="radio"/> Volunteer Opportunities |

What other information have you looked for at the site?

- City news and updates
- public meetings/agendas
- special events
- who to contact at the City
- other \_\_\_\_\_

What additional material, information would you like to see on the City's Web site?

Please specify \_\_\_\_\_

## CITY TREE PROGRAM

Have you ever called the City regarding trees on private or public property:

- No
- Yes

If yes, regarding what?

- planting trees in your neighborhood
- review of tree(s) for removal
- tree inspection

Please rate our tree program in the following areas:

**Excellent**  
**Above Average**  
**Average**  
**Below Average**  
**Poor**

Maintenance of trees on City property:  
 in the downtown area

Response to your requests about tree care:  
 on private property

If you would like to see more trees planted in Monterey, indicate where (street/park name): \_\_\_\_\_

## PARKS & RECREATION

Which areas have you used in the past year?

- baseball fields
- beaches
- Community Center
- local parks
- waterfront Recreation Trail
- Sports Center
- outdoor facilities at a neighborhood school
- other \_\_\_\_\_

What improvements would you like to see at these places?

- additional play equipment
- more barbecue equipment
- more tables
- none
- other \_\_\_\_\_

Do you see a need for additional programs (recreation, cultural, community service) for these age groups?

- preschool
- elementary school
- teens
- adults
- seniors

If so, what type of programs or activities would you like to see (and for whom)?

\_\_\_\_\_

## PUBLIC, EDUCATION & GOVERNMENT ACCESS TV

What Public, Education & Government (PEG) Access TV shows would you want to see? Programs about:

- community events
- Monterey citizens
- Monterey City government
- Monterey organizations
- schools
- other \_\_\_\_\_

Would you be interested in learning how to make Television programs for a PEG TV channel?

- No
- Yes

Do you belong to or know of an organization that would be interested in making TV programs about their services and activities?

- No
- Yes

Continued on other side

**TAXI SERVICE**

Have you used a taxi service in Monterey over the past year?

- No
- Yes

If so, were you picked up at the Monterey Airport?

- No
- Yes

How well does taxi service rate in the following areas?

**Excellent**  
**Above Average**  
**Average**  
**Below Average**  
**Poor**

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- arrived quickly and/or on time
- cleanliness of taxi
- courteous and responsive dispatcher
- courteous and responsive driver

If there are additional comments about these topics that you would like to make, please do so below. If there are issues that you think we might address in a future survey, please note them as well. Thank you for taking the time to participate! We appreciate your responding by October 30, 1999.

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[www.monterey.org](http://www.monterey.org)