

# Help Shape Your Community

The City is dedicated to continually improving our services to the community and responding to your needs. This annual survey is designed to gather your feedback and comments. Please take 5 minutes to let us know how you feel. Please print out this survey and mail it back to the City. We appreciate your responding by October 31, 2003. Thank you.

## CITY WEB SITE

1. Do you have access to the Internet at:

- Home
- School
- Work
- No

2. Have you visited the City's Web site?

[www.monterey.org](http://www.monterey.org)

- Yes
- No (skip to question 3)

*If yes, what sections have you seen?*

- |   |   |
|---|---|
| <input type="radio"/> Boards & Commissions    | <input type="radio"/> Parking                 |
| <input type="radio"/> Building Safety & Insp. | <input type="radio"/> Parks                   |
| <input type="radio"/> Business Development    | <input type="radio"/> Permit Info             |
| <input type="radio"/> City Clerk's Office     | <input type="radio"/> Planning                |
| <input type="radio"/> Elections Info          | <input type="radio"/> Police Department       |
| <input type="radio"/> Fire Department         | <input type="radio"/> Public Works            |
| <input type="radio"/> Harbor and Marina       | <input type="radio"/> Recreation Activities   |
| <input type="radio"/> History & Art           | <input type="radio"/> Stormwater Mgt.         |
| <input type="radio"/> Housing                 | <input type="radio"/> Volunteer Opportunities |
| <input type="radio"/> Library                 | <input type="radio"/> None                    |

*What other information have you looked for or do you want on the Web site?*

- City news and updates – what's new?
- Codes and zoning laws
- Contact info – who to call
- Employment/job opportunities
- Historic places to visit
- Links to other sites (e.g., MST, Chamber of Commerce)
- "New to the area" information
- Public meetings/agendas
- Special events
- Visitor services
- Other \_\_\_\_\_

3. Which of the following services would you like to pay for online?

- Licenses (e.g., business, dog)
- Permits (e.g., building, parks, BBQ)
- Recreation, Sports Center classes or passes
- Building inspections
- Other \_\_\_\_\_

## STORMWATER MANAGEMENT

4. Which of the following do you know?

- Difference between sewers and storm drains
- How to dispose of household hazardous waste
- How to dispose of kitchen grease
- How to properly dispose of landscaping/yard waste (e.g., leaves, grass, weeds)
- How to recycle/dispose of used car oil
- Laws regarding use of storm drains
- Laws regarding blowing yard waste into the street
- Who to call if someone is breaking storm drain laws

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## TRAFFIC MANAGEMENT

5. Have you driven on Lighthouse Avenue since the City restricted left-hand turns in May?

- Yes
- No (skip to next section)

*If yes, how have the following been impacted?*

**Better Same Worse**

- |                       |                       |                       |   |
|-----------------------|-----------------------|-----------------------|---|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Access to neighborhoods                       |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Access to Cannery Row/Aquarium                |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Congestion                                    |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Ease of parking/shopping on Lighthouse Avenue |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Traffic flow during weekdays                  |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Traffic flow on weekends                      |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | Traffic flow during commute times             |

6. If you own a business on/near Lighthouse Avenue, how have traffic changes impacted your business?

**Better Same Worse**

- |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If there are additional comments that you would like to make or if there are other topics you think should be addressed in future surveys, please write them below. Thank you for taking the time to participate! We will report the overall results in an upcoming edition of the *City Focus*.

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When you have finished, please tear this page out, fold in thirds so the address below shows on the outside and put it in the mail. The postage has been prepaid. We would appreciate your response by October 31, 2003.

FOLD

CITY OF MONTEREY  
CITY MANAGER'S OFFICE  
351 MADISON ST  
MONTEREY CA 93940-9916

POSTAGE WILL BE PAID BY ADDRESSEE

FIRST-CLASS MAIL PERMIT NO. 23 MONTEREY CA  
**BUSINESS REPLY MAIL**

